## SLEEPY HOLLOW HORSE RIDING PRIVACY POLICY

All the information ("personal information") supplied by you voluntarily or mandatory will be recorded and processed regardless of form or medium in which the information was supplied. The Supplier has a strong commitment to providing excellent service to all of our customers, including respecting concerns about privacy. The Supplier will explicitly ask when we need information that personally identifies you or allows us to contact you. If you are under 18 years of age(minor), we will require the consent of your parent/guardian/competent person before we will process the personal information of the minor, unless it is in the public interest.

We will process the information given to us.

Generally personal information is requested when making a booking at our facilities.

You agree to provide accurate and current information, and not to impersonate or misrepresent any person or entity or falsely state or otherwise misrepresent your affiliation with anyone or anything. The following consequences will apply if you fail to provide accurate information:

We may not process your booking and/or you will not be able to make use of our facilities.

The purposes for which The Supplier will use your personal information are as follows: to transact with you via sms, telephone, facebook, marketing, skype, twitter, postal address, website or email regarding your job application, to provide services/products to you; to inform you of new features, services, special offers and products (provided you have not declined to receiving such marketing material); to enable us to process, validate and verify job applications and requests for services or goods and for the purposes for which you specifically provided the information; to improve your experience on our website(if any).

The Supplier shall be entitled to disclose personal information if required to do so (a) to comply with applicable law or with legal process served on The Supplier; (b) to protect and defend the rights or property of The Supplier, and (c) for the purposes of distributing same to various employees and/or third parties who assist The Supplier in providing services to you and thus need to know your personal information in order to render a proper and efficient service to you. We will ensure that all such employees and/or third party service providers having access to your personal information are bound by appropriate and legally binding confidentiality and non-use obligations in relation to your personal information. If you use our website: You are aware that information and data automatically collected through our website are the standard operation of the Internet servers and through the use of "cookies." "Cookies" are small text files a website can use to recognize repeat users, facilitate the user's ongoing access to and use of the website and allow a website to track usage behaviour and compile aggregate data that will allow content improvements and targeted advertising. Cookies are not programs that come onto your system and damage files. Generally, cookies work by assigning a unique number to you that has no meaning outside the assigning site. If you do not want information collected through the use of cookies, there is a simple procedure in most browsers that allows you to deny or accept the cookie

feature; however, you should note that cookies may be necessary to provide you with certain features (e.g., customized delivery of information) available on our Websites.

WHILST THE SUPPLIER IS OF INTENT TO TAKE REASONABLE MEASURES TO KEEP PERSONAL INFORMATION ABOUT YOU CONFIDENTIAL, IT SHALL HOWEVER NOT BE LIABLE FOR ANY LOSS OR DAMAGE, SUFFERED AS A RESULT OF THE DISCLOSURE OF SUCH INFORMATION BEYOND THE REASONABLE CONTROL OF THE SUPPLIER.

The Supplier will:

- treat your personal information as strictly confidential;
- take appropriate technical and organizational measures to ensure that your personal information is kept secure and is protected against unauthorized or unlawful processing, accidental loss, destruction or damage, alteration, disclosure or access:
- promptly notify you if we become aware of any unauthorized use, disclosure or processing of your personal information;
- provide you with reasonable evidence of our compliance with our obligations under this policy on reasonable request; and
- upon your request, promptly return, destroy, rectify any and all of your personal information in our possession or control.

We will not retain your personal information longer than the period for which it was originally needed, unless we are required by law to do so, for historical, statistical, research purposes or you consent to us retaining such information for a longer period.

You have the right at any time to rectify the Personal Information collected, object to the processing of Personal Information (subject to legislation) and to lodge a complaint at the Supplier with contact details: sleepy@intekom.co.za

The Personal Information processed by the supplier will not be transferred to a third country or International organization.

Contact details of the supplier: sleepy@intekom.co.za All enquiries must be addressed to the information officer.

SLEEPY HOLLOW HORSE RIDING & THERAPY , SLEEPY HOLLOW LANE, NOORDHOEK SOLE PROPRIETER · LISA HARE